## My Service Commitment

## My Commitment to your Service

My Mission is to help you pursue your financial goals by delivering consistent quality financial advice and service.

The focus is to help you grow and protect your wealth (net worth) because wealth rather than income is what supports your retirement and other goals.

My commitment to you includes, but is not limited to, all the services reflected on the right.

Please be sure to let me know of any additional services you anticipate, or if you have any questions or comments.

Thank you for your business and your valuable ongoing relationship.

Larry R Frank Sr., MBA, CFP<sup>®</sup>
Better Financial Education
300 Harding Blvd Suite 103D
Roseville CA 95678-2471
(916) 303-7777
(800) 916-1282

## BetterFinancialEducation.com

Registered Investment Adviser (California)

## Current ongoing services you receive throughout the year

$\boxtimes$	An "Open Door" approach	Calls & Meetings
$\boxtimes$	Planning Approach emphasizing Oprocesses rather than sales & products	Calls & Meetings
	Application of reading and research to your unique situation	Calls & Meetings
$\boxtimes$	Meetings at your convenience Office/phone/webex	
	Personalized financial advice C	Calls & Meetings
	Timely response to you	Within 24 hours
$\boxtimes$	Plan development w/ website access #	Ongoing
$\boxtimes$	24/7 plan access via internet #	Ongoing
	Plan updated on website as your situation changes and as you require #	Ongoing
	24/7 Account access via internet #	Ongoing
	Annual review or review reminder	Annually
	Application of Retirement Decision Ru	ules Ongoing
	Application of withdrawal rate researce once retired	ch Ongoing
	Quarterly Newsletter & Summary Statements (by Loring Ward, my back office service & support team)	Quarterly
	Portfolio & website service by Loring	Ward Ongoing
	Online directory to other key profession & services #	onals Ongoing
$\boxtimes$	Informational Seminars by invitation of	only Bi-annual
	Thanksgiving, Christmas & New Year thank you letter.	Annual
$\boxtimes$	Birthday card.	Annual

through my website's consolidated portal page
 "Current Client Resources"